

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to mycescheduler.com and Lumen Health and Psychological Services Inc. and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Lumen Health and Psychological Services Inc. include mycescheduler.com and Lumen Health and Psychological Services Inc.. The Lumen Health and Psychological Services Inc. website is a calendaring and scheduling site. By using the Lumen Health and Psychological Services Inc. website, you consent to the data practices described in this statement.

## Collection of your Personal Information

Lumen Health and Psychological Services Inc. may collect personally identifiable information, such as your:

- Name
- Address
- E-mail Address
- Phone Number

If you purchase Lumen Health and Psychological Services Inc.'s products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

Lumen Health and Psychological Services Inc. encourages you to review the privacy statements of websites you choose to link to from Lumen Health and Psychological Services Inc. so that you can understand how those websites collect, use and share your information. Lumen Health and Psychological Services Inc. is not responsible for the privacy statements or other content on websites outside of the Lumen Health and Psychological Services Inc. website.

## Use of your Personal Information

Lumen Health and Psychological Services Inc. collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Lumen Health and Psychological Services Inc. may also use your personally identifiable information to inform you of other products or services available from Lumen Health and Psychological Services Inc. and its affiliates. Lumen Health and Psychological Services Inc. may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Lumen Health and Psychological Services Inc. does not sell, rent or lease its customer lists to third parties.

Lumen Health and Psychological Services Inc. may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to

provide these services to Lumen Health and Psychological Services Inc., and they are required to maintain the confidentiality of your information.

Lumen Health and Psychological Services Inc. will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Lumen Health and Psychological Services Inc. or the site; (b) protect and defend the rights or property of Lumen Health and Psychological Services Inc.; and, (c) act under exigent circumstances to protect the personal safety of users of Lumen Health and Psychological Services Inc., or the public.

### **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Lumen Health and Psychological Services Inc.. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Lumen Health and Psychological Services Inc. website.

### **Security of your Personal Information**

Lumen Health and Psychological Services Inc. secures your personal information from unauthorized access, use, or disclosure. Lumen Health and Psychological Services Inc. uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

### **Children Under Thirteen**

Lumen Health and Psychological Services Inc. does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **Opt-Out & Unsubscribe**

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Lumen Health and Psychological Services Inc. by contacting us here:

- Web page: [www.lumenhealthservices.com](http://www.lumenhealthservices.com)
- Email: [rgunton@lumenhealthservices.com](mailto:rgunton@lumenhealthservices.com)
- Phone: 916-596-1283

### **Changes to this Statement**

Lumen Health and Psychological Services Inc. will occasionally update this Statement of Privacy to reflect company and customer feedback. Lumen Health and Psychological Services Inc. encourages you to periodically review this Statement to be informed of how Lumen Health and Psychological Services Inc. is protecting your information.

**Contact Information**

Lumen Health and Psychological Services Inc. welcomes your questions or comments regarding this Statement of Privacy. If you believe that Lumen Health and Psychological Services Inc. has not adhered to this Statement, please contact Lumen Health and Psychological Services Inc. at:

Lumen Health and Psychological Services Inc.  
8421 Auburn Blvd, Ste 110  
Citrus Heights, California 95610

Email Address:

[rgunton@lumenhealthservices.com](mailto:rgunton@lumenhealthservices.com)

Telephone number:

916-596-1283

Effective as of August 22, 2017